# Maturity Model of Smart Sustainable Brazilian Cities

Authors: Clarissa C. Lima Loureiro cloureiro@cti.gov.br (presenter), Cátia Regina Muniz, Luisa Paseto, Márcia Regina Martins Martinez, Erico Przeybilovicz, Cleide de Marco Pereira, Angela Maria Alves





## Planning an Evolution of Cities

- There are sustainable smart cities evaluative models intended to be comprehensive to cover cities from different contexts.
- The ITU Maturity Model is a good model, but it was developed to cities that had an infrastructure of ICT developed (ITU, 2019).
- Hence, we needed to expand the model and adapt to the Global South Countries.
- It was necessary to adequate the methodology of the model to the reality of Brazilian and Latin America cities, to guarantee the adherence of the set of indicators and the applied methodology.
- There are 2 more levels of maturity in our model, to include the cities without ICT infrastructure

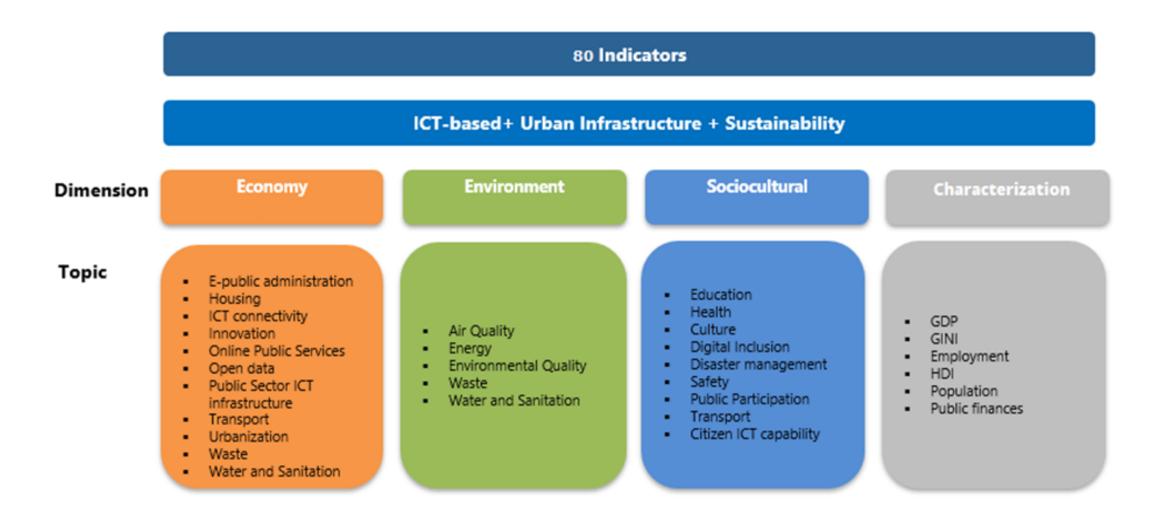
## Maturity Model of Smart Sustainable Brazilian Cities

- The model is a maturity model with recommendations so that each city can develop and implement its own evaluation model, strategies, indicators and evolution targets.
- The recommendations are anchored in the dimensions of sustainable development: economic, environmental and sociocultural, the use of ICT as an enabling tool, and the axes of Institutional Capabilities of the cities for their development.
- The model has 7 Maturity Levels: 1) Accession 2) Commitment 3) Planning, 4) Alignment, 5) Development, 6) Integration and 7) Optimization.

## Levels of Maturity



## Sustainable Development and ICT



## Institucional Capabilities

#### Strategy

- SSC Planning
- Collaborative Governance
- IT Governance
- Monitoring
- SSC vision

#### Infrastructure

- Planning
- Scope and quality
- IT managment
- ICT infrastruture
- IT Governance

#### Data

- Data use planning and security
- Data digitalization
- Open data & transparency
- Coordination, integration & interoperability

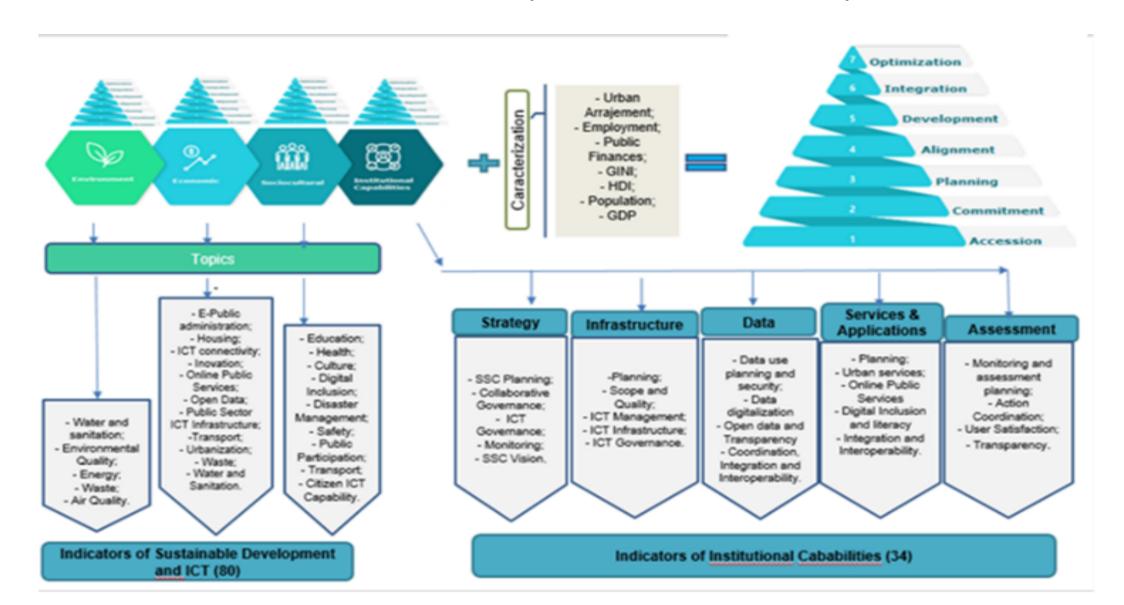
### Services & Applications

- Planning
- Urban service
- Online public services
- Digital inclusion & literacy
- Integration & interoperability

#### Assessment

- Monitoring & assement planning
- Action coordination
- User satisfaction
- Transparency

## The Brazilian Complete Maturity Model



### Center of Information Technology – CTI of Brazil

## Laboratory of Public Policy for Information Technology and Communication Science Technology and Innovation Ministry Brazil politic@cti.gov.br

#### **Authors:**

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MINISTÉRIO DA CIÊNCIA, TECNOLOGIA, INOVAÇÕES E COMUNICAÇÕES